

# JAPAN ENCRYPTION TRENDS STUDY

September 2018

**EXECUTIVE SUMMARY** 

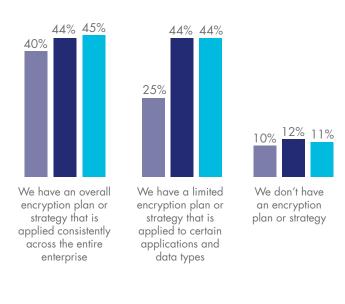


Ponemon Institute is pleased to present the findings of the 2018 Japan Encryption Trends Study, sponsored by Thales eSecurity. We surveyed 468 individuals in Japan to examine the use of encryption and the impact of this technology on the security posture of organizations in this region.

The first encryption trends study was conducted in 2005 for a U.S. sample of respondents. Since then, we have expanded the scope of the research to include respondents in 11 countries, plus Japan. The 11 countries include the following: Australia, Brazil, France, Germany, India, Mexico, the Middle East<sup>1</sup>, the Russian Federation, South Korea, the United Kingdom, and the United States.

As shown in Figure 1, more of the organizations represented in this research continue to recognize the importance of having an encryption strategy, either an enterprise-wide strategy (45 percent of respondents) or a limited strategy that targets certain applications and data types (44 percent of respondents).

**Figure 1.** What best describes your organization's encryption strategy?



■ FY15 ■ FY16 ■ FY17

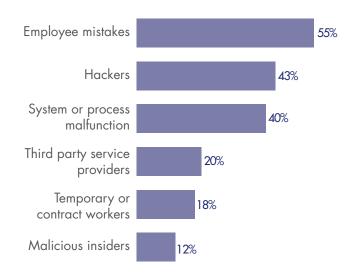
Following is a summary of our key findings. More details are provided in the next section of this report for each key finding listed below.

IT operations increases its influence in directing encryption strategies. While responsibility for the encryption strategy is dispersed throughout the organization, IT operations increased its influence from 41 percent of respondents last year to 45 percent of respondents in this year's research. In contrast, lines of business influence decreased from 31 percent of respondents to 27 percent of respondents.

Which data types are most often encrypted? More companies are encrypting intellectual property and financial records. Fewer companies are encrypting employee/HR information than in previous years.

**Employee mistakes and hackers are the top two threats to sensitive data.** The most significant threats to the exposure of sensitive or confidential data are employee mistakes and hackers, according to 55 percent and 43 percent of respondents. Forty percent of respondents say a system or process malfunction is a top threat.

#### Threats to sensitive data



<sup>&</sup>lt;sup>1</sup> The Middle East region includes the United Arab Emirates and Saudi Arabia.



45%

of organizations now have a consistent, enterprise-wide encryption strategy

Protection of intellectual property is the main driver for using encryption technologies. According to 63 percent of respondents, the primary reason for encryption is to protect enterprise intellectual property, and 52 percent of respondents say encryption is used to protect information against specific, identified threats.

#### What are the drivers for encryption?



Discovering where sensitive data resides in the organization continues to be the biggest challenge. The challenge of discovering where sensitive data resides in the organization is the biggest challenge in planning and executing a data encryption strategy, according to 65 percent of respondents. The second biggest challenge, as noted by 53 percent of respondents, is the initial deployment of encryption technology.

#### Why organizations are challenged by encryption

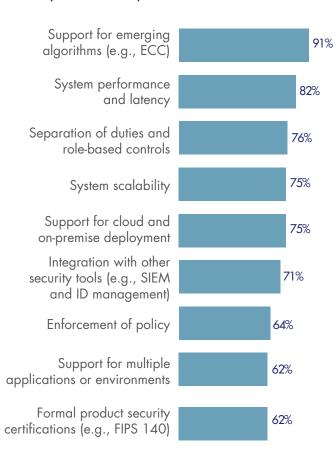


No single encryption technology dominates because organizations have very diverse needs. Encryption of Internet communications, backup and archives, and laptop hard drives are most likely to be extensively deployed. In contrast, Internet of Things (IoT) platforms and devices, a nascent but emerging use case, and Docker containers are less likely to be fully or partially deployed.

Certain encryption features are considered more critical

than others. During the past three years, the following features have increased in importance: support for emerging algorithms, system performance and latency, separation of duties and role-based controls, integration with other security tools, formal product security certifications and support for regional segregation. Features that have decreased in importance yet remain important are system scalability (75 percent of respondents) and support for multiple applications or environments (62 percent of respondents).

#### How important are specific features?



**How painful is key management?** Fifty-two percent of respondents report the management of keys is painful. The top reasons for the pain are: systems are isolated and fragmented, no clear understanding of requirements and no clear ownership.

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Which keys are most difficult to manage? The pain of managing SSH keys has increased significantly since last year. These keys have decreased in difficulty: signing keys (e.g., code signing, digital signatures), end user encryption keys and encryption keys for backups and storage.



Key management continues to be a source of pain, with keys for SSH rated as most difficult to manage

The importance of HSMs to an encryption or key management strategy will see significant growth in the next 12 months. We asked respondents in organizations that currently deploy HSMs how important they are to their encryption or key management strategy. Sixty-three percent of respondents say they are important today, and 70 percent of respondents say they will be important in the next 12 months. SSL/TLS, database encryption, payment credential provisioning and issuing, and payment service provider interface are use cases that are expected to increase. Payment transaction processing including P2PE, private cloud encryption, and cloud access security brokers (CASBs) for encryption key management are use cases expected to decrease.



63%

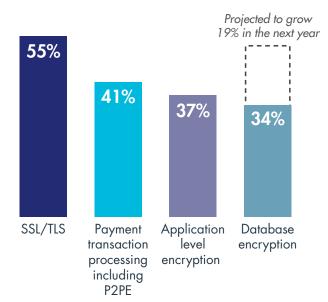
HSMs were rated as either very important or important today by 63% of respondents



### will use multiple public cloud providers in the next two years

How organizations are using HSMs. Sixty-five percent of respondents say they have a centralized team that provides cryptography as a service. The global average is 61 percent. Thirty-five percent of respondents say that each individual application owner/team is responsible for their own cryptographic services.

#### The most prevalent use cases for HSMs



Most organizations transfer sensitive or confidential data to the cloud. Sixty-eight percent of respondents say their organizations currently transfer sensitive or confidential data to the cloud (regardless of whether it is encrypted or made unreadable via some other mechanism), and 14 percent of respondents plan to do so in the next 12 to 24 months. Forty-five percent of respondents say the cloud provider is the most responsible for protecting sensitive or confidential data transferred to the cloud.



**74%** 

## of respondents either extensively or partially **encrypt in public cloud services**

How is data at rest in the cloud protected? Forty percent of respondents say encryption is performed on-premises prior to sending data to the cloud using keys the organization generates and manages, and 38 percent of respondents say encryption is performed in the cloud using keys generated/managed by the cloud provider.

"Forty percent of respondents say encryption is performed on-premises prior to sending data to the cloud using keys the organization generates and manages."



**47%** 

Overall HSM usage in Japan is 47%

This is 6% *higher* than the global average





"SIXTY-EIGHT PERCENT OF RESPONDENTS SAY THEIR ORGANIZATIONS CURRENTLY TRANSFER SENSITIVE OR CONFIDENTIAL DATA TO THE CLOUD (REGARDLESS OF WHETHER IT IS ENCRYPTED OR MADE UNREADABLE VIA SOME OTHER MECHANISM), AND 14 PERCENT OF RESPONDENTS PLAN TO DO SO IN THE NEXT 12 TO 24 MONTHS."





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#### THALES

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